MOBILE SALESSUITE™

Consolidated Screens

Improve efficiency. Rather than enter orders through multiple screens, customer service representatives enter all they need in a single order form. Customer, item and order inquiries are consolidated to single screens and are accessible with a single mouse-click.

Uses Existing System Logic

Pricing, allocation, order submission - MSS/COM utilizes your existing order system's logic to insure order integrity.

Provides Additional Functionality

Validate against warehouse shipping schedules and cut-off times or pre-populate fields based on your company's order procedures. Notify users of potential errors before orders are submitted. It's all configurable!

Integrates with other MSS Products

Launch orders from MSS/CRM and have relevant information transferred to the order form automatically. Generate automated notification to account reps when orders have been placed or quotes issued. Allow customers access to order entry via the Web.

Reduces Order Overhead

Improve order accuracy and reduce credits or re-bills. Minimize exception reporting at the end of the day.
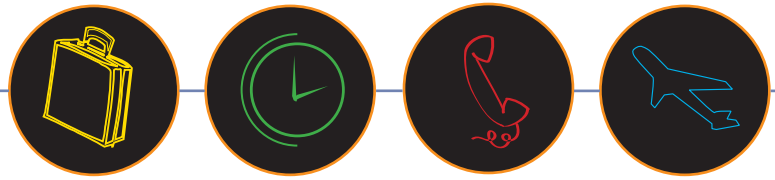
Powerful Integration

Increase your current business system investment through tight integration - not new logic!

Quick Implementation

Most MSS implementations take a few weeks to install, integrate and implement. Be up and running FAST!

*MSS/COM is online order management via client or web browser that **integrates with existing business systems**. It can also be enhanced with additional Mobile Sales Suite products.*

Call Center Strength Order Management

MSS/COM was designed and developed specifically for order entry, inquiry and maintenance for the call center. Integrated to your current order entry system, MSS/COM is a configurable order system, which enhances the order process to improve order accuracy and efficiency. The COM system adheres to and utilizes your existing order program's back-end logic to insure data integrity but also includes additional configurability and features that lie outside of your existing system's capabilities.

Create and view customer and order information on one form. Utilize ship-to's, receive credit warnings, generate account activity notifications and post order notes. Add, maintain and delete line item data quickly.
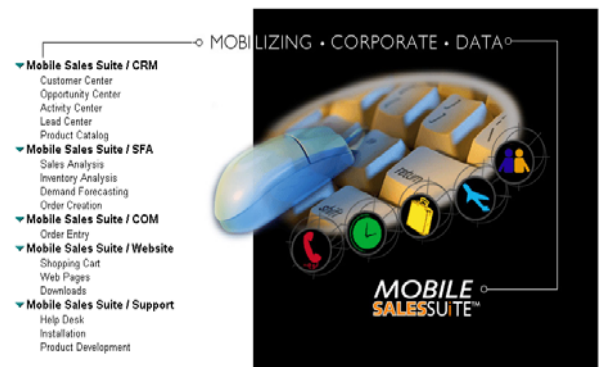

Customer, item and order inquiry data are only one mouse-click away. Allow customers to enter orders securely via the Internet.

Features & Benefits

- Consolidate multiple order entry screens to 1 order entry form.
- Provides easy-to-use graphical user interface.
- Sort and search orders on any field (customer, customer number, post code, etc.)
- A complete order management solution via client or web browser.
- Utilize existing business system logic through integration.
- Provides order entry, order maintenance, customer inquiry, item inquiry and order inquiry functionality.
- Implement additional order logic that doesn't exist in your current order entry application.
- Integrates with other Mobile Sales Suite products.
- Easy and cost-effective to configure, implement, administer and support.
- Supports multi-currencies and decimalization.
- Ideal for call center strength order management.

MOBILIZING · CORPORATE · DATA

▼ **Mobile Sales Suite / CRM**
 Customer Center
 Opportunity Center
 Activity Center
 Lead Center
 Product Catalog
▼ **Mobile Sales Suite / SFA**
 Sales Analysis
 Inventory Analysis
 Demand Forecasting
 Order Creation
▼ **Mobile Sales Suite / COM**
 Order Entry
▼ **Mobile Sales Suite / Website**
 Shopping Cart
 Web Pages
 Downloads
▼ **Mobile Sales Suite / Support**
 Help Desk
 Installation
 Product Development

MOBILE SALESSUITE™

k you for using Mobile Sales Suite - If you have any support issues, please feel free to call +1.678.627.0227, or visit us on the web at ww

Mobile Sales Suite Product Showcase

All MSS modules work independently of one another or integrate together for an enhanced solution.

MSS/SFA includes demand accumulation, sales analysis, inventory analysis and order creation – everything the field agent needs in a mobile package. Powerful tools for managing the sales process in a remote environment.

MSS/CRM is a complete, yet affordable, Customer Relationship Management solution. Harness the full potential of your sales efforts. Track account activity and history for customers, prospects and leads. Manage your sales pipeline to determine opportunity closure rates. Import lead lists for qualification and customer conversion. Implement a complete product catalog. Share marketing, sales and product information with in a single system.

MSS/COM is online and real-time, call center strength order management. Consolidated displays, powerful business logic and intelligent order processing. A complete order entry solution. Full client and web enabled for order entry by customers or employees via the Internet or a network client.

MSS/Website provides all the tools necessary for a dynamic web presence. MSS/Website allows MSS/CRM installations to implement a full, Internet shopping cart and catalog system, download center and searchable knowledge base. With MSS/Website, your company can have a complete dynamic website or complement your existing site. Fully web-integrated with other MSS products - up and running in a matter of days.

MSS/Support is a robust Help Desk solution for tracking company and customer issues integrated with MSS/CRM and your company's website. Provide better service with incident tracking, trouble tickets, service queues, routing to appropriate parties and escalation. Provide customer and employee self-service with problem reporting, visibility of resolution status and access to solutions through your knowledge base.

About X1 Solutions

X1 Solutions is a software development and consulting firm specializing in sales automation solutions that integrate with existing business systems. X1 products are developed for the small-to-medium size market space. Our goal is to provide our customers with a complete sales solution that enhances the value of systems currently in place. Mobile Sales Suite can provide Web functionality, order management, sales automation, customer relationship management and customer self-service with in a single platform. A complete sales solution that's easy to afford, implement and administer. So whether you're looking for a online product catalog with shopping cart or a solution to enhance your customer service level, why not take a look at Mobile Sales Suite?

X1 SOLUTiONS™